Pawsitively Clean™

BISSELL®

yowza!™

POWERBRUSH

For Carpets, Upholstery & Hard Floors

USER'S GUIDE

94U5 SERIES 220–240V

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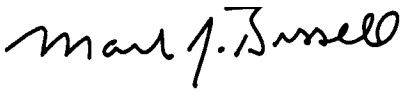
Thanks for buying a Pawsitively Clean™ Yowza!™ PowerBrush

We're glad you purchased a Pawsitively Clean Yowza! PowerBrush for Carpets, Upholstery & Hard Floors. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system. By purchasing this product you are helping BISSELL with our commitment to reducing our impact on the environment through an expanding range of sustainable design efforts.

Your Yowza! PowerWash is well made, and we back it with a limited two-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your Yowza! PowerWash

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman, President & CEO.

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR DEEP CLEANER.

Always connect to a properly Earthed outlet. Unplug from outlet when not in use and before conducting maintenance or troubleshooting.

⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Use indoors only
- Do not immerse; use only on surfaces moistened by cleaning process
- Do not leave machine when it is plugged in
- Do not service machine when it is plugged in
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard
- Do not use machine if it has been dropped, damaged, left outdoors or dropped into water
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces
- Do not carry the appliance while in use
- Do not unplug by pulling on cord; unplug by grasping plug not the cord
- Do not handle plug or appliance with wet hands
- Do not put any object into appliance openings, use with blocked opening or restrict air flow
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts
- Do not pick up hot or burning objects
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapours
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours
- Do not operate the appliance unless the belt door is securely assembled in the location provided
- Remove plug from electrical outlet before cleaning or maintaining the appliance
- Not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety
- Young children should be supervised to ensure that they do not play with the appliance
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.)
- Do not modify the Earthed plug
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage
- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface
- Turn off all controls before unplugging
- Be extra careful when cleaning stairs
- Pay close attention when working around children

SAVE THESE INSTRUCTIONS FOR FUTURE USE

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

⚠ WARNING:

THIS APPLIANCE MUST BE EARTHED.

IMPORTANT

FOR OPERATION ON A 220-240 VOLT A.C. 50/60 Hz POWER SUPPLY ONLY.

Product view

⚠WARNING:

To reduce the risk of fire and electric shock due to internal component damage, use only Pawsitively Clean or BISSELL cleaning formulas intended for use with the deep cleaner. Non-BISSELL cleaning formulas may harm the machine and void the warranty.

Cleaning formulas:

Keep plenty of genuine Pawsitively Clean or BISSELL Cleaning Formula on hand so you can clean whenever it fits your schedule. Always use genuine Pawsitively Clean or BISSELL deep cleaning formulas. Non-BISSELL cleaning formulas may harm the machine and will void the warranty.

946 mL Full-Size Machine Pet Formula **#56A8-F**

946 mL Ahhh™ Full-Size Machine Allergen Formula **#98P1-G**

946 mL Spiffy™ Sealed Hard Floor Full-Size Machine Formula **#85H9-F**

946 mL Ewww™ Enzyme Power Pet Stain & Odor Remover **#99M8-F**

946 mL Dang™ Oxygen Action Pet Stain & Odor Remover **#19H1-F**

Assembly

Your Yowza! PowerBrush comes in five easy to assemble components:

- **Handle assembly**
- **Upper body assembly**
- **Upper hose rack**
- **Lower body assembly**
- **Lower hose rack**

Three Phillips head screws are included and can be found taped to the handle assembly.

The only tool you will need to assemble your cleaner is a Phillips head screwdriver.

1. Slide upper body assembly onto lower body and secure with two screws.

2. With the "tabs" on upper hose rack pointing toward top of handle, attach upper hose rack to handle assembly by sliding it to top of handle until it can go no further. Turn hose rack until it snaps into place.

3. Slide handle assembly down into upper body until it will go no further and secure with screw.

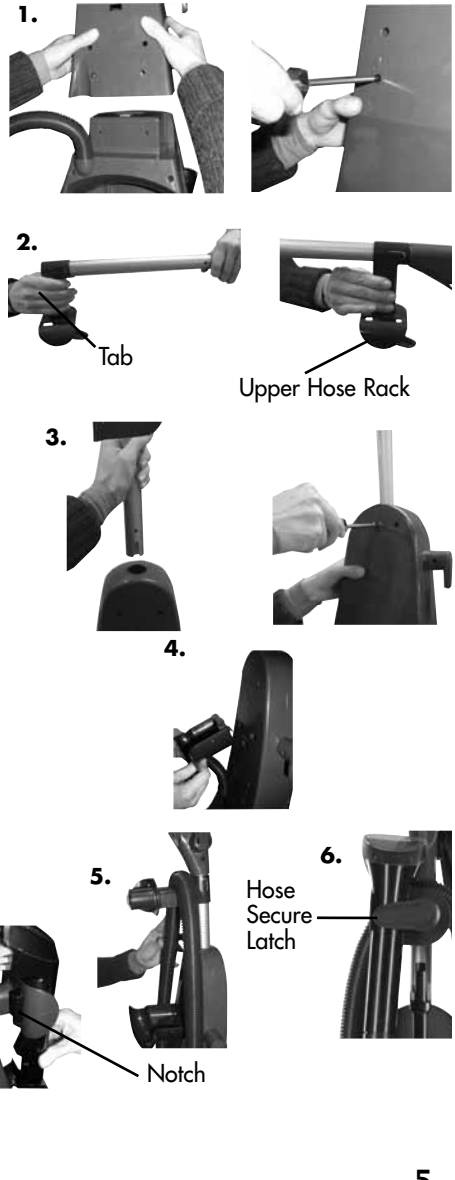
4. Attach lower hose rack to back of upper body by pushing into open slots and sliding down until it snaps into place.

5. Wrap flex hose around hose rack and secure it into notched out holder as shown.

6. Keep flex hose locked in place with hose secure latch.

⚠ WARNING:

Do not plug in your cleaner until you have completely assembled it per the following instructions and are familiar with all instructions and operating procedures.



Special features

Your Yowza! PowerBrush is a home cleaning system that uses a combination of hand hot tap water, BISSELL advanced cleaning formula, brush agitation and suction to safely clean carpets.

DirtLifter™ Powerbrush
The DirtLifter PowerBrush is designed to enhance cleaning performance. The bristle pattern safely lifts out the deep down dirt while gently grooming carpet fibers. The floating suspension self-adjusts to all carpet heights. When the power is ON and the machine is in the upright position, your carpet is protected because the brushes are lifted up off the carpet.

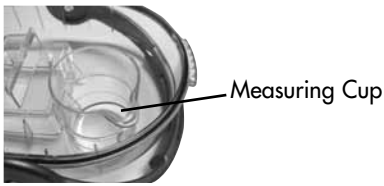
ReadyTools™ Dial
The Ready Tools feature allows you to choose between FLOOR CLEANING or cleaning with TOOLS simply by turning the dial. The TOOLS setting allows for above floor cleaning of upholstery, stairs, creases along baseboards, and other hard to reach areas. Simply choose the tool that is appropriate for the job, attach to flex hose and you are ready to go.

Measuring cup
Your deep cleaner is equipped with a measuring cup for adding the proper amount of formula to the 2-in-1 tank. For convenience the measuring cup is built into the lid of the 2-in-1 tank.

2-in-1 water tank
Our 2-in-1 water tank system is designed with a heavy duty bladder inside for clean water. As you clean, the clean water in the bladder will empty and mix with the cleaning formula. Dirty water pulled out of your carpet will collect around the outside of the bladder so clean and dirty water are always kept separate. This allows the user to maximize tank space, yet only carry one tank to and from the sink for emptying and filling.

⚠WARNING:

To reduce the risk of fire, use only Pawsitively Clean or BISSELL deep cleaning formula for full size machines in your deep cleaner. Use of cleaning formulas that contain lemon or pine oil may damage this appliance and void the warranty. Chemical spot cleaners or solvent-based soil removers should not be used. These products may react with the plastic materials used in your deep cleaner causing cracking or pitting.



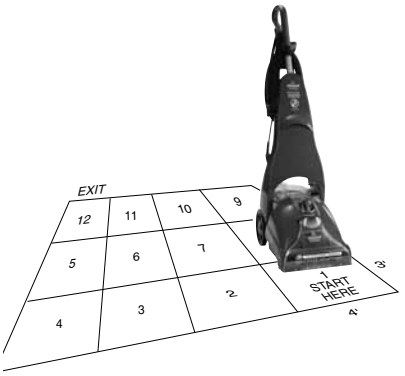
ATTENTION:

Some Berber carpets have a tendency to fuzz with wear. Repeated strokes in the same area with an ordinary vacuum or deep cleaner may aggravate this condition.

Operations

Before you clean

1. Plan activities to give your carpet time to dry.
2. **Move furniture** to another area if cleaning an entire room (optional).
3. Vacuum area with a dry vacuum cleaner before deep cleaning.
4. Plan your cleaning route to leave an exit path. It is best to begin cleaning in the corner farthest from your exit.
5. **Pretreating** (optional)
   Pretreating is recommended to improve cleaning effectiveness for heavily soiled carpet in high traffic areas such as entry ways and hallways. Use Pawsitively Clean Dang!™ Oxygen Action Pet Stain & Odor Remover or Ewww!™ or Enzyme Power Pet Stain & Odor Remover as a pretreater.



To pretreat:

A. Spray pretreater onto heavy traffic, stained or soiled area.

B. Allow to penetrate for at least 5 to 10 minutes.

C. Clean as normal using your Yowza! PowerBrush deep cleaner, following the instructions below.

Fill the 2-in-1 water tank

1. Remove the tank from the base of the machine by lifting the tank carry handle.
2. Carry like a bucket to the sink. Rotate the handle forward to unlatch the lid. Remove lid, turn over and locate built in measuring cup.
3. Fill with Pawsitively Clean or BISSELL cleaning formula to the indicated fill line on the built in measuring cup and pour into mouth of the bladder.
4. Fill the bladder with clean hand hot tap water. ***Do not boil or microwave water as it can destroy the bladder.**

Operations

Fill the 2-in-1 water tank continued

5. Replace the top of the tank by matching the lid and tank edges. Handle must be in the forward position in order to replace lid. Rotate the handle to the carrying position to latch the lid.

Note: Remember to secure the lid and test to make sure it is secure before picking up the tank.

6. Place tank into machine base, seating firmly in place. Rotate tank handle back into latched position.

Tip: Thorough vacuuming before deep cleaning will prevent early clogging of the lint trap.

Carpet cleaning

1. Plug the deep cleaner into a proper outlet. Turn the power ON by pressing the red power switch on the back of the unit with your foot.

2. With your foot, press the gray handle release lever located on the back of unit below water tank.

3. While pressing the spray trigger, make one slow forward wet pass and another back. Let the formula and DirtLifter PowerBrush do the work for you. **Caution: Do not overwet.**

4. Release the spray trigger and make one slow forward and backward pass over the same area to remove any residual dirty water and aid in drying.

5. Repeat cleaning passes until solution being pulled up appears clean. Continue passes without pressing the spray trigger until you can't see any more water being suctioned up.

WARNING:
To reduce the risk of fire and electric shock due to internal component damage, use only Pawsitively Clean or BISSELL cleaning formulas intended for use with the deep cleaner. Non-BISSELL cleaning formulas may harm the machine and void the warranty.

Empty the 2-in-1 water tank/clean removable nozzle

1. Turn power switch OFF. Remove the 2-in-1 water tank from the base using the tank carry handle. Carry the tank like a bucket to a utility sink or outside where you will dispose of the collection water. Remove the top of the tank by rotating the handle forward to unlatch lid and lifting lid off tank.

2. Empty collection water from bottom of tank.

3. After each use, remove and rinse the lint screen located on the tank lid.

Empty the 2-in-1 water tank/clean removable nozzle

4. If nozzle needs to be cleaned, remove by grasping handle at the top and pulling forward. Clean removable nozzle by rinsing under running water.

5. When finished, replace nozzle by slightly raising front of machine to line up slots on the base with the hooks on nozzle. Attach at base first and then click nozzle into place.

NOTE: If nozzle is not attached properly loss of suction will occur.

6. To continue carpet cleaning, refer back to pages 7 through 9, beginning with "Fill the 2-in-1 water tank" on page 7.

If cleaning is complete, refer to the "Maintenance and care" section on page 12.

Ready Tools™

Your Nifty! PowerBrush comes equipped with a hose and at least one attachment for cleaning stairs, upholstery, and more.

Important! If using the machine to clean upholstery, check upholstery tags.

1. Check manufacturer's tag before cleaning. "W" or "WS" on the tag means you can use your deep cleaner. If the tag is coded with "X" or "S" (with a diagonal strike through), or says "Dry Clean Only," do not proceed. Do not use on velvet or silk. If manufacturer's tag is missing or not coded, check with your furniture dealer.

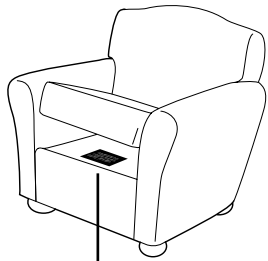
2. Check for colourfastness in an inconspicuous place.

3. If possible, check upholstery stuffing. Coloured stuffing may bleed through fabric when wet.

4. Plan activities to give upholstery time to dry.

5. Vacuum thoroughly to pick up loose debris and pet hair. Use a vacuum with a brush attachment and a crevice tool to clean in fabric folds and tufts.

6. To begin cleaning with attachments, follow the instructions on pages 7-8 for filling the 2-in-1 water tank.



Ready Tools™ continued

7. Set the ReadyTools dial to the TOOLS setting. This will allow spray and suction from the hose.

8. Attach the cleaning tool to the end of the hose.

9. Clean by pressing the spray trigger to spray solution onto the area to be cleaned. Slowly move the tool back and forth over the soiled surface. Release the spray trigger to suction dirty water. Continue to clean in the area, working in small sections, until dirt is removed. **Caution: Do Not Overwet.**

10. When finished cleaning, remove and rinse tool(s) in clean, running water.

11. It is recommended that you suction clean water from a bowl to rinse out the hose.

12. Before wrapping hose onto tool rack, lift end of hose and stretch out to ensure all water is cleared from hose.

13. Wrap flex hose around tool rack.

14. Empty 2-in-1 water tank and rinse out, following instructions on pages 9 through 10.

15. If the ReadyTools dial becomes difficult to turn, the diverter assembly that holds the dial may need to be cleaned. To clean, first remove nozzle and locate screw that holds the diverter assembly in place. With a Phillips screwdriver, remove the screw and set aside.

16. Remove diverter assembly; hold under running water making sure water flows through and around the dial. Turn the dial about 10 times clockwise and 10 more times counter clockwise. This should free up any debris.

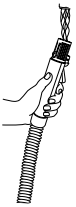
17. Wipe diverter assembly with a soft cloth and replace back on machine. Replace nozzle.

18. Return ReadyTools dial to FLOOR CLEANING setting.

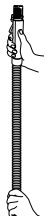
Tip: To clean with sliding crevice tool, slide brushes forward to clean stain, slide back to suction

7.

11.



12.



Run water through here

15.

Screw

16.

Cleaning with Deep Reach™ Tool

1. Set tool on soiled surfaces and press the spray trigger to spray solution onto the soiled area to be cleaned.

1.

Cleaning with Deep Reach™ Tool continued

2. Slowly move the tool back and forth over the soiled surface, keeping the tool in contact with the carpet.

3 Release spray trigger and move tool slowly over the soiled area to suction up water and dirt.

4. Continue to clean the area, working in small sections, until no more dirt can be removed.

3.

Hard Floor Cleaning

Your deep cleaner may have come with a hard floor tool and Hard Floor Solutions Formula. The hard floor tool provides effective cleaning for linoleum, vinyl, and tile floors. Caution: Do not use on unsealed hardwood floors.

1. Thoroughly vacuum or sweep floor to pick up any debris.

NOTE: Prior to filling 2-in-1 water tank, be sure all carpet cleaning formula is thoroughly rinsed from tank.

2. Fill with Pawsitively Clean or BISSELL Sealed Hard Floor Formula to the indicated fill line in the built in measuring cup and pour into mouth of bladder.

3. Fill the bladder with clean hand hot tap water and set aside.

4. Attach the hard floor tool to the bottom of the machine by hooking it into the nozzle and swinging it down until it clicks into place.

5. Be sure the ReadyTools dial is set to FLOOR CLEANING.

6. Plug into an outlet and turn the power ON.

7. Plan your cleaning route to leave an exit path. Be sure to allow adequate time for floors to dry.

8. While pressing the spray trigger, make one slow forward wet pass and another back.**Caution: Do Not Overwet.**

9. Repeat the motion without pressing the spray trigger, using the hard floor tool to squeegee and suction up the dirty water.

⚠CAUTION:

Do not use on unsealed hardwood floors.

Operations

Hard Floor Cleaning continued

10. When finished, remove hard floor tool, rinse and let dry before storing. Refer to the "Maintenance and care" section on page 12 for machine clean up and storage instructions.

Maintenance and care

Machine care

For best results, a few simple steps can assure your machine is well maintained after your cleaning is complete.

1. Turn power switch OFF. Unplug the machine and wrap the power cord.

2. After emptying the 2-in-1 water tank, rinse it with running hot tap water, taking care to clean underneath and around the heavy duty bladder. Clean out red lint screen. Removable nozzle may be rinsed if necessary. Refer to page 9.

3. Replace the 2-in-1 water tank on the machine.

4. Any loose hair or debris can be pulled from the brush roll and thrown away.

5. To clean attachments, remove from hose and rinse in clean, running water. Dry before storing. Clean the hose by suctioning clean water from a bowl. Before wrapping back on machine, lift end of hose and stretch out to ensure all water is cleared from hose. Refer to page 10, illustrations 11 and 12.

6. Wipe the machine's exterior with a soft cloth.

7. After carpet is dry, vacuum again to remove hair and fuzz.

Machine storage

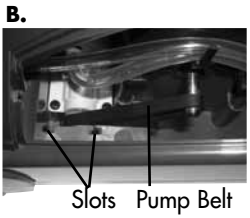
Put the unit away in a closet or basement for the next use. Store cleaner in a protected, dry area. Since this product uses water, it must not be stored where there is a danger of freezing. Freezing will damage internal components and void the warranty.

Troubleshooting

⚠ WARNING:
To reduce the risk of fire, electric shock or injury, unplug from the outlet before servicing.

Reduced Spray OR No Spray

Possible causes	Remedies
1. Bladder may be empty.	1. Turn power switch OFF; Refill bladder with clean hot tap water.
2. 2-in-1 tank may not be seated properly.	2. Turn power switch OFF; remove tank and reseat tanks.
3. Pump may have lost prime.	3. Turn power switch OFF; after 1 minute turn ON and depress spray trigger.
4. The pump belt may be broken.	4. Turn power switch OFF and unplug from the outlet. To check if a pump belt has broken, you will need a flat head screwdriver. **A.** Insert the blade end into the slot of the belt access door to release. Examine the belt for breakage. You should be able to see the pump belt looped around the motor shaft. If it is broken or missing, please refer to Replacement Parts on page 14. A replacement belt may be ordered by calling BISSELL Consumer Services Complete installation instructions will accompany the replacement belt. **B.** When replacing belt access door be sure to line up slots of belt access door with slots in machine, slide door into place and snap shut.



DirtLifter PowerBrush Does Not Turn

Possible causes	Remedies
1. The brush belt or pump belt is off or broken.	1. Refer to Remedy 4 above to check if brush belt or pump belt is broken.

Cleaner Not Picking Up Solution

Possible cause	Remedies
1. ReadyTools dial may be on the wrong setting.	1. Set ReadyTools dial to either FLOOR CLEANING or TOOLS for the cleaning job.
2. Poor tool position. (Hand held attachments only).	2. Adjust angle; apply more downward pressure.
3. Removable nozzle may not be properly attached.	3. Make sure nozzle is on correctly by slightly raising front of machine to line up slots on the base of the machine with the hooks on nozzle. Attach at base first and then click nozzle into place. Refer to image 5 on page 9.
4. 2-in-1 tank lid is not properly installed.	4. Re-install lid; refer to the image on page 8.
5. 2-in-1 tank is not properly seated.	5. 2-in-1 tank must be firmly seated to function; remove and reseat 2-in-1 tank.
6. 2-in-1 tank has picked up maximum dirty water.	6. Empty 2-in-1 tank and refill, refer to the Operation section.
7. The lint screen may be clogged.	7. Clean out lint screen. Refer to page 8.

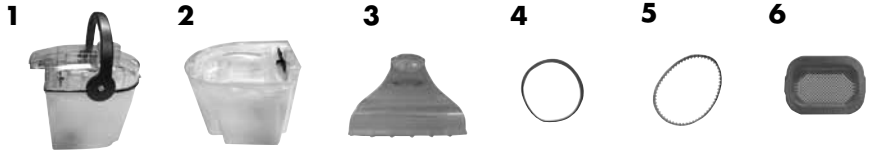
Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a Pawsitively Clean product by BISSELL.

Please do not return this product to the store.

Replacement parts

Item	Part No.	Part Name
1	203-0104	Tank Assembly Complete
2	203-0102	Tank Base
3	203-0124	Removable Nozzle
4	215-0628	Replacement Pump Belt (with instructions)
5	015-0621	Replacement Brush Belt (with instructions)
6	203-0105	Lint Screen



Accessories

While not all of these parts may not have come with your machine, all are available to you for purchase, if desired.

Item	Part No.	Part Name
1	203-0149	Hard Floor Tool
2	203-6651	3" Tough Stain Tool
3	203-8114	4" Upholstery Tool
4	203-6654	6" Stair Tool
5	203-6652	Powered TurboBrush™ Hand Tool
6	203-0116	Spraying 2-in-1 Crevice Tool w/Brush
7	203-6655	Spraying Crevice Tool
8	203-7412	Deep Reach™ Tool
9	210-3040	Mesh Tool Storage Bag

Note: Cleaning Formula: Refer to bottom of page 4 of this guide for a full selection of cleaning formula available for purchase.

Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, regular mail as described below, or contact your local in country distributor.

Limited Two Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part due to manufacturer defect.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL recommends that the original packaging be kept for the duration of the warranty period in case such need arises within the warranty period that the item need re-packing and transportation.

For Australian inquiries:
Monday - Friday 9 am — 5 pm

BISSELL AUSTRALIA PTY LIMITED
42 Rocco Dr.
Scoresby 3179
Victoria
Australia
Telephone: 1.800.811.183

For New Zealand inquiries:
Monday - Friday 9 am — 5 pm

Parex Industries Ltd.
5 Tolich Place
Henderson 0610
Auckland
New Zealand
Telephone: 0800.247.735

For all other inquiries:
Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.
PO Box 1888
Grand Rapids, Michigan 49501 USA
Telephone: 01.616.453.4451
Fax: 01.616.453.1383

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**

BISSELL HOMECARE, INC. AND ITS IN-COUNTRY DISTRIBUTORS ARE NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

FOR AUSTRALIAN CONSUMERS ONLY: OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND FOR COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE.

THIS WARRANTY IS IN ADDITION TO OTHER RIGHTS OR REMEDIES UNDER LAW. NOTHING IN THIS WARRANTY EXCLUDES, LIMITS OR MODIFIES ANY LIABILITY OF BISSELL WHICH IS IMPOSED BY LAW, OR LIMITS OR MODIFIES ANY REMEDY AVAILABLE TO THE CONSUMER WHICH IS GRANTED BY LAW.

TO MAKE A CLAIM UNDER THIS WARRANTY CONTACT BISSELL AUSTRALIA PTY LTD (DETAILS ABOVE). CONTACT BISSELL PRIOR TO RETURNING ANY GOODS. WHERE AGREED, BISSELL WILL REIMBUSE REASONABLE POSTAGE / HANDLING COSTS (IF ANY) FOR RETURNING GOODS TO BISSELL.

Consumer services

If your BISSELL product should require service:

Call BISSELL Consumer Services at the numbers below and we will give you the location of a BISSELL Authorized Service Center in your area. If you have questions about your warranty or need replacement parts please contact the numbers below.

For Australian inquiries:
Monday - Friday 9 am — 5 pm

BISSELL AUSTRALIA PTY LIMITED
42 Rocco Dr.
Scoresby 3179
Victoria
Australia
Telephone: 1.800.811.183

For New Zealand inquiries:
Monday - Friday 9 am — 5 pm

Parex Industries Ltd.
5 Tolich Place
Henderson 0610
Auckland
New Zealand
Telephone: 0800.247.735

For all other inquiries:
Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.
PO Box 1888
Grand Rapids, Michigan 49501 USA
Telephone: 01.616.453.4451
Fax: 01.616.453.1383

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 15 for details.

BISSELL®

Experts In Home Cleaning™

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